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SENIOR GLOBAL IT PROJECT/PROGRAM MANAGER

Global Business Solutions ❖ Off-Shore Resources ❖ Strong People Leadership

PMP (Project Management Professional) certified with 24 years of experience delivering multi-million dollar Information Technology applications on time, within budget, and best-in-class quality. Proven experience and skills in every aspect of Project Management, including the Software Development Life Cycle. Strengths include defining business and system requirements, estimating, scheduling, budgeting (P&L), staffing, performing flawless implementations, energetic, with strong leadership. Demonstrated outstanding leadership and communications skills with expertise in managing diverse cross functional teams, clients, and suppliers, from entry-level to senior executives. Global experience with many successful multi-national projects. Delivered Mainframe, Web based (Java), SAP, Websphere, UNIX, COTS, and PC based solutions.

CORE COMPETENCIES

- Global Project Management
- Configuration Management
- Issue & Risk Management
- Requirements Determination
- Estimating & Capacity Planning
- Budget (P&L) Management
- Disaster Recovery
- Training & Mentoring
- Resource Planning

PROFESSIONAL EXPERIENCE

ELECTRONIC DATA SYSTEMS, an HP company

(January 1995 – Present)

PROJECT MANAGER

- Delivered a Multi-million dollar project transitioning part warehousing from a GM part distribution center to a third party solution. Managed over 50 resources, including a large offshore component. Directed two Project Managers and five technical leads successfully in delivering a flawless implementation of over 1,000 configuration items. Saved GM nearly \$3 million per year in warehousing, distribution, and shipping costs.
- Created a warehousing and distribution system utilizing SAP to save GM nearly \$250,000 a year.
- Eliminated an ineffective regional Latin America/Africa/Middle East Engineering system and replaced it with a Global Engineering Solution saving GM nearly \$500,000 per year.
- Developed a Global Engineering system that met the needs of North America, South America, Africa, Europe, Asia, and Australia saving GM nearly \$3 Million per year.
- Transitioned parts stocked at the Lansing Parts Plant to Memphis saving GM nearly \$1 million dollars per year in warehousing and shipment costs.
- Instituted a Service Part Catalog Translation Memory database to create catalogs in Spanish and French.
- Replaced the Mexico Engineering system creating a yearly cost savings of nearly \$300,000.
- Established consistent communication paths between the GM Business team, IBM, Wipro, INFOR, GM Information Systems & Services group, and other vendors.
- Instilled trust in the entire team and created a team concept.
- Requested by team members as their project manager on multiple projects.
- Demanded by customers for high profile and problematic projects.
- Delivered the following projects for GM at the SPO Site over the past 14 years:
 - **South American Planning Center Phase 2** *(June 2009 – Present)*

- **Engineering Release and Publications Activity LAAM** (April 2008 – June 2009)
- **GSPS World Book** (January 2008 – April 2008)
- **Engineering Release And Publications Activity GME** (December 2006 – January 2008)
- **Global Purchasing System Version 8.0 Upgrade** (July 2006 – December 2006)
- **Lansing to Memphis Volume Shift (LMVS) Project** (September 2005 – July 2006)
- **Consignment Integration Activity (CIA) Project** (July 2003 – September 2005)
- **Online Work Documents (OLWD) Release 3** (September 2002 – June 2003)
- **GSPS North American Dealer Catalog Translation** (December 2001 – September 2002)
- **Service Parts Engineering and Publication Data Translation** (January 2001 – December 2001)
- **North American Service Specification Engineering Consolidation** (January 2000 – January 2001)
- **New Facility Project** (October 1998 - January 2000)
- **Common Service Parts System (CSPS)** (January 1996 - October 1998)

INFORMATION ANALYST

- Responsible to gather business and system requirements, design, code, test, and implement systems.
- Designed the data conversion from Brazil into the carline and truck line usage information, the assembly and component systems, and the parts classification databases.
- Integrated the Isuzu service parts into the GM Engineering systems.
- Removed the EPG system from GM's Service Parts Operations. This system elimination created a savings of \$20,000 a year to GM.
- Information Analyst at EDS for the following Projects:
 - **Brazil Project** (September 1995 – January 1996)
 - **Isuzu Project** (March 1995 – September 1995)
 - **Elimination of the EPG system project** (January 1995 – March 1995)

UNISYS

(June 1985 – January 1995)

INFORMATION BUSINESS ANALYST / PROJECT LEADER

- Responsible to determine requirements, design, coding, testing, and implementation.
- Created a World Call Management system of all Unisys equipment worldwide creating over \$100 million per year in warranty sales.
- Created and maintained a data warehouse of all products sold by Unisys containing approximately 17 million records (machines).
- Maintained the revenue recognition, maintenance billing reconciliation, transaction activity reporting verification, special projects, customer invoices, rate increase letters, for over \$1 billion dollars of maintenance agreement contracts.
- Eliminated costly tape shipments by implementing an electronic data file transfer to create the central data store saving nearly \$100,000 per year.
- Information Analyst at Unisys for the following Projects:
 - **World Call Management** (December 1993 – January 1995)
 - **Installed Products Database** (December 1989 – December 1993)
 - **Maintenance Agreement Billing System** (April 1988 – December 1989)
 - **Corporate Performance Reporting System** (June 1985 – April 1988)

EDUCATION

Central Michigan University, Mt. Pleasant, Michigan (1981 – 1985)

Bachelor of Science: Computer Science (3.9/4.0 GPA)

Bachelor of Science: Mathematics (3.7/4.0 GPA)

SOFTWARE METHODOLOGIES

CMMI (Level 5), SDP21, SDP-R10, GAD-QMS, SSP, SLC Roadmap, PMP

TECHNICAL SKILLS

Hardware Experience

CDC: Cyber 170, Cyber 172, Cyber 730 (IBM Compatible Mainframes)

Tektronix: 4013, 4105 (Graphics Terminals)

Burroughs: 6900 Series, 7900 Series, (Mainframes), ET 1100 (Ergonomic Terminals)

Sperry: 1100/80, 1100/90 (Mainframes)

IBM: 370 Series (Mainframe), IBM PC, IBM PC JR

Unisys: A3, A15, A16, A17, A19, (Mainframes), B21, B28, PW 800 (PC's)

Other: Calcomp Drum Plotter, Digitizing Tablet, Macintosh, TRS-80, Motorola 6809

Software/Operating System Experience

DOS, O/S 2, Windows, z/OS, MVS, IMS, TSO, DB2, BTOS, MARC, COMS, CANDE, DMS II, Lotus 123, Lotus Notes, MS Mail, WordStar, PWP, Writeone, Harvard Graphics, Quattro, Visio, Estimacs, PCFPA, ERGO, DARGAL, MS Word, MS Excel, MS PowerPoint, MS Project, MS Access, Corel Draw, ABC Flowcharter, Syncsort, FTP, SFTP, TCP/IP, SMTP, Telnet, ODBC, DMInquiry, Caliber RM, Borland StarTeam

Programming Language Experience

COBOL 74, COBOL 85, PL/I, ALGOL, Visual Basic, Visual C++, Pascal, C, ALGOL, FORTRAN, Structured FORTRAN, Assembly (Compass), APL, LISP, ADA, Assembly (6809), Basic, LINC (4GL), Mapper (4GL), JCL, WFL. HTML, Javascript, SQL, Easytrieve,

PROFESSIONAL AFFILIATIONS

Project Management Institute – January 2003

Project Management Professional - March 2003

Information Technology Infrastructure Library (ITIL) Foundations – August, 2004

ADDITIONAL RELEVANT EXPERIENCE

Instructor of Mathematics, Baker College, Flint, MI

Instructor of PMP preparation classes, Flint, MI

Campus Recruiter for Unisys